Division of Medicaid and Long-Term Care Nebraska Service Provider Agreement Good Life, Great Mission, DEPT. OF HEALTH AND HUMAN SERVICES Non-Emergency Transportation Addendum

Provider information	
Provider Name	FTIN/SSN
DBA Name	

Certification

FBR

This Agreement Addendum between the Nebraska Department of Health and Human Services, Division of Medicaid & Long-Term Care (hereinafter the Department) and

a non-emergency transportation (NET) service provider, governs the provisions of NET Services as defined in the Nebraska Department of Health and Human Services Program Manuals, Nebraska Administrative Code 471 and 480 (NAC) Titles. Any Attachments for service(s) that is/ are attached and by this reference are made part of this agreement as if included in the agreement word for word and the provider agrees to abide by all regulations as outlined in the attachment(s).

Program Participation: (check all that apply)	AD Waiver	
□ Individual Provider (non-legally responsible family member, or □ Transportation individual not in the transportation business for hire)		
 Public Service Commission (PSC) Certified Carrier: Common Carrier Contract Carrier PSC Certification Num 		
 Public Service Commission (PSC) Exempt Provider: Transportation 		
Transportation services to be provided (check all that apply)		
Personal vehicle (Individual Provider only)	□ Wheelchair Accessible Van, Handy-Bus	
□ Ambulatory Sedan, Van, or Handy-Bus	Public Fixed Route Transit System	

Provider Requirements

IntelliRide will determine the most appropriate transportation mode pursuant to Department regulations and prior authorize non-emergency transportation services for clients. The Department will honor NET service claims submitted electronically and make payments for services that are prior authorized and provided in accordance with Department regulations, the Nebraska Service Provider Agreement (form MC-19), and IntelliRide policies and standards.

General NET Provider Requirements

The Provider shall:

- 1. Ensure the rate submitted for payment shall not exceed the amount charged to private payers and in accordance to the Department of Medicaid & Long-Term Care Non-Emergency Transportation Fee Schedule.
- 2. Bill only for services provided while the program eligible client is in the vehicle using the most direct, safe and logical route from the client's origination to destination.

- Ensure drivers and escorts submit a criminal background check annually, and have been cleared with the Nebraska Child/Adult Abuse and Neglect Register and the State Patrol Sexual Offender Registry in accordance to 471 NAC 27.
- 4. Agree to provide accurate and complete information and notify IntelliRide of any changes that would impact this provider agreement.
- 5. Agree and assure that any suspected abuse or neglect will be immediately reported to law enforcement and / or the Abuse-Neglect hotline (1-800-652-1999).
- 6. Agree and assure that the following vehicle standards are met:
 - a. Be in compliance with all applicable city, county, state and federal requirements regarding licensing, registration, and insurance policies;
 - b. Be in compliance with all regulatory requirements for vehicle safety and maintenance if regulated by the Public Service Commission or Nebraska Department of Roads;
 - c. Not allow smoking in vehicles when transporting clients; and
 - d. Ensure that safety restraints, including car seats / booster seats, are supplied and available for proper use by each client transported, in compliance with Neb. Rev. Stat. §60-6,267 and 60-6,268.
- 7. Comply with all policies and procedures as provided for in the Network Provider Procedure Manual for the Division of Medicaid & Long-Term Care Non-Emergency Transportation Program, as amended or updated from time to time, developed and maintained by IntelliRide In the event the terms of this Agreement Addendum conflict with the Network Provider Procedure Manual, Department regulations and the terms of this Agreement Addendum shall govern.

Individual Provider Requirements

The provider shall:

- 1. Have been chosen by the client or the usual caregiver to provide transportation;
- 2. Not be a legally responsible member of the client's family;
- 3. Not have more than 3 points assessed against his/her driver's license; and
- 4. Personally drive his/her own vehicle to transport clients.

When completed, send all documents to

IntelliRide 2222 Cuming Street Omaha, NE 68102-4328 For questions, contact: IntelliRide (402) 401-6990

Signatures and Dates

I certify that I have read and understand the standards as stated and reference above and agree to comply with all the terms of this Agreement.

Provider/Agency Representative Signature

Date

Signature of Authorized Representative - Nebraska Department of Health and Human Services

Date