

Dear

Your Managed Care Organization (MCO) or a Department of Health and Human Services (DHHS) staff member believes you could be considered Medically Frail as defined in law by 42 CFR 440.315. Those who are Medically Frail include individuals with any of the following conditions:

- Disabling mental disorders (adults with serious mental illness);
- Chronic substance use disorders;
- Serious and complex medical conditions;
- A physical, intellectual or developmental disability that significantly impairs their ability to perform one or more activities of daily living;
- A disability determination based on Social Security criteria;
- Nebraska Medicaid also includes those who are chronically homeless as defined by the United States Department of Housing and Urban Development.

If found to be Medically Frail, you will receive the Prime Benefit Tier services which include dental, vision, and over-the-counter medications, in addition to Basic Benefit Tier services.

You may be asked to provide information necessary to determine if you are medically frail.

Once the medically frail determination is made, you will be notified in writing of the decision of your medically frail status and any increase in Medicaid Heritage Health Adult benefits.

Your Medically Frail status will not affect your overall Medicaid eligibility. If it is determined that you are not Medically Frail you will keep your current Medicaid benefits.

For further information please see <http://dhhs.ne.gov/Pages/Medically-Frail.aspx> or contact your MCO.

Nebraska Total Care: 1-844-385-2192

Healthy Blue: 1-833-388-1405

UnitedHealthcare: 1-800-641-1902