



# NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

## Have you heard the news? Medicaid renewals are coming up

**Regular Medicaid renewals will start on  
March 1, 2023.**

Following these steps will help avoid  
unnecessary gaps in your coverage:



### **UPDATE CONTACT INFORMATION**

Let DHHS know the best ways to contact you by updating your name, address, phone number, and email



### **NOTIFY DHHS OF LIFE CHANGES**

Marriage, divorce, pregnancy, the birth of a child, income changes, or if someone in your household moves



### **CHECK YOUR MAIL**

DHHS will send you important updates and notices

## Important Notice for Parents

Your child may still be eligible for Medicaid even if you are not. Please update your family's information with ACCESSNebraska to protect your child's Medicaid coverage.

### What do Medicaid members need to do?

Members should let DHHS know if their contact information has changed.

- Mailing address
- Phone number
- Email address

Updating your information with DHHS will ensure that you receive important updates in the mail.

You should also be sure to let DHHS know of any recent life changes. These changes may impact your Medicaid eligibility:

- If you moved
- If your income changes
- Other household changes such as a marriage, divorce, pregnancy, or a new child

You can confirm your renewal date, update contact information, and report changes by:

- Visiting [ACCESSNebraska.ne.gov](https://ACCESSNebraska.ne.gov)
- Emailing at:  
[DHHS.ANDICenter@nebraska.gov](mailto:DHHS.ANDICenter@nebraska.gov)
- Faxing at (402) 742-2351
- Calling at:
  - **Toll Free:** 855-632-7633
  - **Lincoln Local Calls:** 402-473-7000
  - **Omaha Local Calls:** 402-595-1178
  - **TDD:** 402-471-7256

### What happens if you are no longer eligible?

If you are found to be no longer eligible, Nebraska Medicaid may send your information to the federal marketplace (also known as [HealthCare.gov](https://HealthCare.gov)). The federal marketplace will help the member apply for low cost coverage.

